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**Understanding your data**

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## Where does your data come from?

- Tlog
- Data Warehouse
- File extract

## Getting the most out of your data

- Know your tlog or other data files
- Learn your register capabilities
- Find out what data is captured
- Use supplemental files for additional data (store master, customer master, employee master etc..)

## Robust Master Files provide you with great information not found in your T-log

-  Check with your IT team to see what is currently available in your mainframe master files.
-  Look to get as much information as possible.  
(Think beyond normal loss prevention needs)

## Data feeds from vendors

- Gift card data
- Return authorization data
- Alarm data

Every Point of Sale system is different. Look for the  
“differences”  
in your system

- 📄 Management Authorizations (returns, voids)
- 📄 Over ride functionality (price changes)
- 📄 Special “register keys” or “codes”

## Topics from users

Cancel reporting, what's generating cases?

Employee Discount Abuse

What's in store for future calls?

What topics do you want to hear about?

- Loyalty Program reporting
- Unauthorized discounts

**Volunteers for future calls**